



Case Study

Right tools and right supplier as ITS refits distribution centre

ITS London Limited was established in 1979 and has since grown to become one of the UK's largest independent suppliers of professional power tools, hand tools and related products.

The Business Requirement

Due to its business expansion, ITS needed a new main distribution warehouse. They found a 45,000 sq ft unit in Loughton, Essex which needed to be refurbished to make it fit for purpose.

A key objective was to re-use as much of the existing warehouse racking equipment as possible to minimise costs, and to remove and replace infrastructure where necessary.

At the start of 2012, ITS sought a quotation from a previous supplier for the refurbishment of the

Loughton warehouse. They also requested a quote from Acorn Warehouse Solutions, having found Acorn's details on the signage fixed to the racking left by the previous tenants.

Acorn's price quote and approach soon gave ITS confidence that Acorn had the ability to deliver the required solution and in February 2012 the refurbishment work commenced.

The Solution

Acorn designed the ITS warehouse not just for current needs but also to cater for future storage requirements. The solution comprised two-tier shelving, long span shelving and a mezzanine floor which took up half the building. Ten per cent of the ground floor area was needed for marshalling and the rest was fitted with wide aisle pallet racking.

The project involved removal and scrapping of existing surplus equipment, obtaining Building Regulations Approval for the necessary works and liaising with the relevant authorities.

Acorn recommended removing obsolete equipment such as high-level duct work in the roof as well as upgrading the air conditioning systems to the offices and warehouse. They also suggested replacement of all lighting to the roof and underside of the mezzanine floor.

The final elements included a picking system beneath the mezzanine floor and partitioned offices for ITS staff.



Key Benefits

ITS moved into the newly refurbished site on schedule in September 2012. The new warehouse layout not only maximised space but would also scale with future ITS expansion. Much of the existing shelving and racking and mezzanine floor infrastructure was refurbished and reused.

Acorn proved very knowledgeable in addressing issues that cropped up during the project. Their approach to problem solving and project management helped relieve what could have been a very stressful process for ITS.

Client testimonial

“ I’m absolutely certain we appointed the right company for the job. I was really impressed with Acorn’s project management skills and ability to reuse existing equipment, which saved us considerable costs.

I would recommend Acorn to anyone about to tackle a warehouse refit or refurbishment project. There are not many companies left out there with the skills, approach and attention to detail that Acorn deliver.”

Kevin Hubbard
Managing Director, ITS

