

Case Study

Safety first as Ridgeons reviews annual Racking Inspection Programme

Ridgeons are an East Anglia-based timber and builders merchants with 22 sites across the region. The company holds thousands of retail product lines at its depots, warehouses and retail premises.

With constant movement of goods inwards and outwards, the safety of customers, employees, visitors and suppliers on site is among the top priorities. Health and Safety audits and spot inspections are an everyday reality, and something that Ridgeons take very seriously.

The Business Requirement

Ridgeons holds significant quantities of stock from small tools to construction materials such as brick, stone, timber and plasterboard. Maintaining the structural integrity of the pallet and cantilever racking infrastructure used to store these products in interior and exterior locations is vitally important.

At the same time, keeping goods flowing in and out of each site is key to the efficiency of

Ridgeons' business performance, and this efficiency must be maintained alongside a policy of strict compliance with Health and Safety guidelines.

As a result, racking inspections is a major Health and Safety responsibility at Ridgeons, and the company regularly reviews its annual racking inspection and repair process across all sites.

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The Business Requirement (continued)

Ridgeons needed a specialist warehouse solutions supplier with experience of multiple types of racking systems from different manufacturers, that could carry out racking inspections and certifications to the SEMA code of practice and effect repairs.

They also wanted to consolidate all racking inspections, repairs, certifications and reports into a single month, to encompass all its sites. This would be a tall order for any warehouse solutions provider.

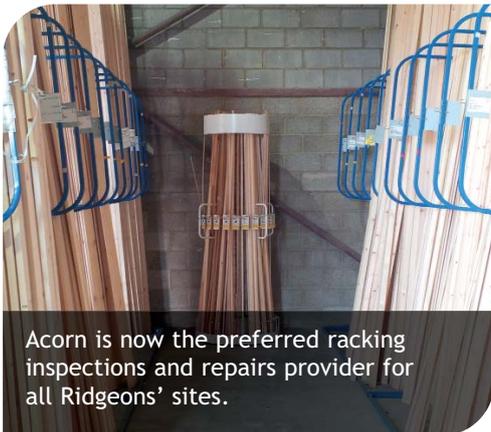
The Solution

Ridgeons chose Acorn Warehouse Solutions as its preferred racking inspections supplier due to their:

- Strong track record in the warehouse solutions business
- Ability to carry out racking inspections AND carry out racking repairs
- Availability to inspect all Ridgeons racking systems within a single month

- Comprehensive sample racking inspection report
- Overall cost effective solution

Acorn is now the preferred racking inspections and repairs provider for all Ridgeons' sites across East Anglia, also assessing and advising on load tolerances.



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Key Benefits

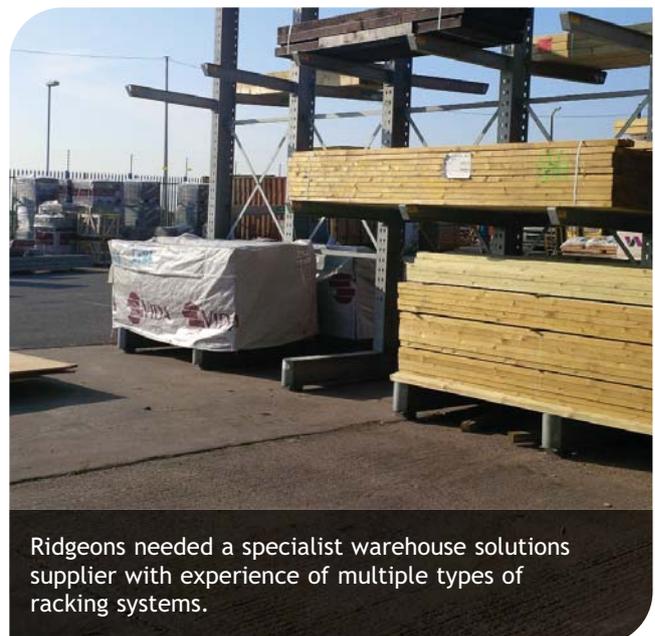
The main benefits for Ridgeons in working with Acorn Warehouse Solutions are:

- Time savings compared to two companies delivering separate inspection and repair services
- Significantly less administrative overhead in the scheduling of racking inspections and repairs
- No disruption to every day warehouse operations while inspection and repairs take place

Client testimonial

“ I like to work with companies and people I can trust. In Acorn I have a trustworthy, reliable and highly experienced supplier that delivers on time, every time, to a very high standard. The result is greater efficiencies for Ridgeons, less administration for me, and a safer environment across all our sites.”

Neville Evans
Group Health and Safety Officer, Ridgeons



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Acorn Warehouse Solutions

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